

Proteus Initiates Corporate Governance at Healthcare Network

SITUATION

With more than 10,000 hard copy and electronic documents scattered throughout its vast physician network, a regional healthcare institution needed to update, strengthen, and intensify its corporate governance practices to be in compliance.

The institution had this unstructured data – healthcare contracts and related documents – housed within different departments and locations throughout an entire region. The data was exceedingly difficult for the client's legal and compliance stakeholders to locate, organize, examine, and utilize. And key stakeholders had neither the experience nor the bandwidth to reliably input each document into the legacy content management database.

They needed a review team with information governance experience, legal acumen, and organizational know-how to enter this institutional data quickly, accurately, and consistently. They engaged Proteus.

ACTION

Proteus retrieved, digitized, and utilized Optical Character Recognition (OCR) on the client's paper documents so they could be loaded into their own individual records in the database. Each type of contract and related document was categorized for ease of review and entry.

Proteus developed and deployed a protocol to more easily evaluate and enter pertinent data from each document into the comprehensive healthcare contract management platform in a consistent, repeatable, and defensible manner.

Amendments, addendums, schedules, and other related documents were linked to master documents and post-project audits and other QC measures were used to verify the quality and accuracy of the review team's work, while simultaneously identifying holes in the client's initial collection efforts.

RESULT

Proteus played a crucial role in transforming the client's unstructured data into a highly searchable and well-organized database that could be utilized to automate, search, analyze, and report critical information needed by the organization's stakeholders.

Proteus aided the client in reducing potential liability, as well as the legal and regulatory risks associated with de-centralized and disjointed record keeping. Automation features within the contract management platform were populated to alert the client when contract renewals and other triggering events are upcoming and/or past due.

We work with clients on legal matters that are important to their organization success – and instituting proper information governance policies can be crucial to future litigation.

LITIGATOR-LED EDISCOVERY

Drive better business outcomes with Proteus Discovery Group. Effective planning and execution of eDiscovery is critical to preserving a case budget and allowing the case team to focus on substantive legal issues. Our perspective as a litigator-led company allows us to begin with the end in mind and work with each client on their specific eDiscovery needs.

Here are some ways we support clients outside of traditional eDiscovery vendor services.

- Discovery motion drafting
- Custodian surveys and interviews
- Legal hold management
- Meet and confer process
- Expert testimony
- eDiscovery counsel

ABOUT US

Our co-founders are former AmLaw 100 litigators, so we know eDiscovery can be frustrating, confusing, and expensive.

Litigators across the country trust us because we provide candid communications and sophisticated solutions with simple, transparent pricing.

Your core competency is focusing on case merits and strategy; ours is eDiscovery. Together we can do great work.

Want to talk? Contact us at hello@proteusdiscovery.com