

Proteus Reinstates Regulatory Compliance After Data Breach



SITUATION

A healthcare organization fell victim to a ransomware attack by way of a software provider. The provider discovered that a copy was made of some databases that may contain personally identifiable information (PII).

Given the sensitive nature of the data and the statutory requirements to notify potentially affected consumers, the healthcare company needed to quickly identify potentially affected consumers. They needed an outside vendor to support in this effort, so they called Proteus.

ACTION

Proteus received a copy of the compromised SQL databases to review the data quickly with minimal additional disruption to ongoing operations then ingested the same into its secure instance of SQL. Given Proteus's experience analyzing large structured and unstructured datasets, we quickly stood up a database and mapped out the critical database infrastructure to develop queries relevant to the analysis.

We ran several proprietary queries across the data set to identify tables that may contain PII and searched for binary files (for BLOBs) to identify and reconstitute documents that may contain PII (e.g. checks and W-9 forms). Next, we took the reconstituted files and retained a team of attorneys to review them for relevant PII, to track the names and addresses of the consumers, and to develop a report for the client to generate a mailer to the potentially affected consumers. Proteus integrated seamlessly into a team including feedback on the process and the identification of responsive materials.

RESULT

Through eDiscovery and Managed Review insights, Proteus provided the client the result set and helped ensure regulatory compliance in a fraction of the time it would take with other vendors and at a fraction of the cost.

Through creative solutioning and eDiscovery practices, Proteus works with clients on legal matters that are important to their organization success.

PROTEUS MANAGED DOCUMENT REVIEW

When litigation settles before trial, discovery accounts for up to 70% of the case budget, with document review being the biggest line item.

As a litigator-led firm, we know these costs cause heartburn and tension in the attorney-client relationship. You need a partner that provides adaptable approaches to document review and delivers a sophisticated work product at a reasonable price.

That's why legal teams choose Proteus. We provide:

- Platform-agnostic reviewers
- US-based, licensed attorneys
- Workflow recommendations for each matter
- Defensible record of decisions
- Regular status updates

ABOUT US

Our co-founders are former AmLaw 100 litigators, so we know eDiscovery can be frustrating, confusing, and expensive.

Litigators across the country trust us because we provide candid communications and sophisticated solutions with simple, transparent pricing.

Your core competency is focusing on case merits and strategy; ours is eDiscovery. Together we can do great work.

Want to talk? Contact us at hello@proteusdiscovery.com